

Acknowledgments

Web Portals and Higher Education Technologies to Make IT Personal

Richard N. Katz and Associates

A Publication of EDUCAUSE and NACUBO

Copyright 2002 Jossey-Bass Inc.

Published by Jossey-Bass, A Wiley Company. Reprinted by permission of John Wiley & Sons, Inc. For personal use only. Not for distribution.

Acknowledgments

Acknowledgments are hard to write. More people have a hand in the creation of a book than any reader can imagine, or any author can responsibly thank. Nevertheless, this is a tradition-bound activity and there are indeed people to thank. First and foremost, the literature assembled between these covers emerges from three days of intensive discussion among one of the most gifted groups of higher education executives I have had the honor of working with. Nearly a hundred senior executives are responsible for generating and honing the ideas expressed in this volume. Of course, the delicate polishing of each chapter is the result of the work of the contributing authors. It is not possible to thank them enough.

The forums and this publication have depended on a unique and important partnership between EDUCAUSE and the National Association of College and University Business Officers (NACUBO). The realization of a new technology-enabled vision of higher education depends on the partnership of these organizations. Many members of the staff of EDUCAUSE and NACUBO deserve thanks. Greg Dobbin, Larry Goldstein, Brian Hawkins, Susan Jurow, Jay Morley, Diana Oblinger, and Maryann Terrana deserve special thanks. Of course, this publication would not have achieved liftoff without the financial and intellectual support of Lee Ramsayer and Joan Leonard of Oracle Corporation and the fine higher education team at KPMG

Consulting. The forums themselves depended on the additional support and involvement of PeopleSoft's Susan Beidler, PricewaterhouseCooper's Jill Kidwell, IBM's Mike King, and HigherMarket's Paul Salsgiver.

Most successful projects benefit from lots of advice, both formal and informal. This one is no different. On the formal level, the EDUCAUSE Advisory Group on Administrative Information Systems and Services has consistently risen above its calling to design the forums that have generated this volume. In addition, a small group of people has worked quietly over the last year to enhance one another's understanding of these complex issues. I owe a great intellectual debt of gratitude to Jim Dolgonas, Weldon Ihrig, Robert Kvavik, Ed Lightfoot, and Steve Relyea.

There are editors and there are editors. I have had the great pleasure of working with Karen Bandy of Akilah Media on this project. Karen is a wonderful colleague who provided gently balanced encouragement, sympathy, and discipline throughout this project. Gale Erlandson was my editor at Jossey-Bass for four years. Together we forged an important relationship between EDUCAUSE and Jossey-Bass. She recently left this fine publishing organization and I will miss her. David Brightman and his team have stepped into the fray and continue to provide great editorial leadership and support.

Last, only because I am a private person, I'd like to thank my wife, Peggy Rogers, and my son, Anthony Clyde. Their love, patience, and understanding of my quirky nature make it possible for me to pursue this somewhat solitary endeavor within a broader context of belonging.

Richard N. Katz
Boulder, Colorado