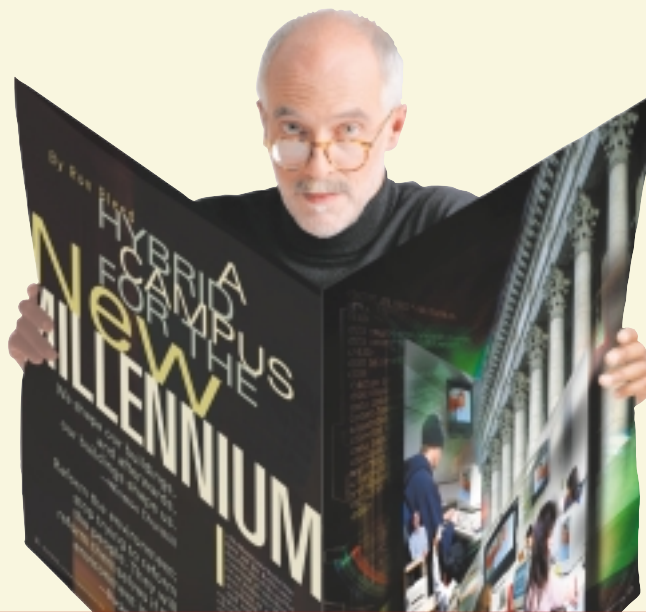


Recommended Readings

on Information Technology Issues



The following recommended reading list provides one primary work for each of the top-ten information technology issues identified by the 2001 EDUCAUSE Current Issues Survey. The complete survey and further analysis are available at <<http://www.educause.edu/issues/issues.html>>. This Web site also contains a longer version of the reading list, including supplementary readings in each category.

1. **Administrative Systems and Enterprise Resource Planning**

Jack McCredie and Dan Updegrove, "Enterprise System Implementations: Lessons from the Trenches," *CAUSE/EFFECT* 22, no. 4 (1999): 9–16, <<http://www.educause.edu/ir/library/html/CEM9943.html>>.

2. **IT Funding Strategies**



George Kaludis and Glen Stine, "From Managing Expenditures to Managing Costs: Strategic Management for Information Technology," in *Dollars, Distance, and Online Education: The New Economics of College Teaching and Learning*, ed. Martin J. Finkelstein, Carol Frances, Frank I. Jewett, and Bernhard W. Scholz (Phoenix: American Council on Education and Oryx Press, 2000), 256–68. Excerpted in *EDUCAUSE Review* 36, no. 3 (May/June 2001): 48–56, <<http://www.educause.edu/ir/library/pdf/ERM013B.pdf>>.

3. **Faculty Development, Support, and Training**



Paul R. Hagner, "Faculty Engagement and Support in the New Learning Environment," *EDUCAUSE Review* 35, no. 5 (September/October 2000): 26–37, <<http://www.educause.edu/ir/library/pdf/ERM0052.pdf>>.

4. **IT Staffing and Human Resources Management**

Recruiting and Retaining Information Technology Staff in Higher Education, EDUCAUSE Executive Briefing, August 2000; developed in cooperation with the College and University Professional Association for Human Resources (CUPA-HR) and the National Association of College and University Business Officers, <<http://www.educause.edu/pub/eb/eb1.html>>.

5. **Distance Education**

Diana G. Oblinger, Carole A. Barone, and Brian L. Hawkins, "Distributed Education and Its Challenges: An Overview," paper no. 1 of the series *Distributed Education: Challenges, Choices, and a New Environment* (Washington, D.C.: American Council on Education and EDUCAUSE, 2001), <<http://www.educause.edu/asp/doclib/abstract.asp?ID=EAF0113>>.

6. **Teaching and Learning Strategies**

John Seely Brown, "Growing Up Digital: How the Web Changes Work, Education, and the Ways People Learn," *Change*, March/April 2000, 10–20, <<http://www.aahe.org/change/digital.pdf>>.

7. **IT Strategic Planning**



John W. McCredie, "Planning for IT in Higher Education: It's Not an Oxymoron," *EDUCAUSE Quarterly* 23, no. 4 (2000): 14–21, <<http://www.educause.edu/ir/library/pdf/EQM0042.pdf>>.

8. **Online Student Services**



Robert B. Kvakik and Michael N. Handberg, "Transforming Student Services," *EDUCAUSE Quarterly* 23, no. 2 (2000): 30–37, <<http://www.educause.edu/ir/library/pdf/eq/a002/eqm0022.pdf>>.

9. **Building and Maintaining Network and IT Infrastructure**



Philip E. Long, "Guiding Principles for Designing and Growing a Campus Network for the Future," *EDUCAUSE Quarterly* 23, no. 1 (2000): 40–45, 52, <<http://www.educause.edu/ir/library/pdf/eq/a001/eqm0015.pdf>>.

10. **Electronic Classrooms and Technology Buildings**



Ron Bleed, "A Hybrid Campus for the New Millennium," *EDUCAUSE Review* 36, no. 1 (January/February 2001): 16–24, <<http://www.educause.edu/ir/library/pdf/ERM0110.pdf>>.