

Successes/disappointments/projects/issues from group:

Statewide library system installed

HR & Fin in ERP implementation

Issues of too many passwords & usernames (Identity Management, Single Sign-on)

Single system-wide contract for ePay

Document imaging - mentioned three times Prospective students in portal

Governance - IT approval process/IT planning process Security issues

driving greater centralization Inability to do strategic planning Re-

building the stature of IT Shared degree programs among system Adding

efficiencies Building community Communicating success -need to get

better at it Portal success ePortfolio system Disaster recovery Staff

costs - continue to be a concern Implementing Desire2learn - phenomenal

growth Consolidating data centers to one location Merging state-wide IT

office into one campus IT shop Wireless audit - turned potential issue

into non-issue "Seamless" technology expectations from user community

Online technology & bricks and mortar combo Security Reporting/Data

warehouse

Linda Hilton

Chief Information Officer, Vermont State Colleges Chief Technology

Officer, Lyndon State College

802-241-3148 (VSC) 802-626-6394 (LSC)

Linda.Hilton@vsc.edu