

Cloud Computing

- In August 2010, EDUCAUSE Vice President Greg Jackson announced model CSG/NACUA documents for outsourcing collaboration services. These documents provide model RFP and contract language for campuses to procure cloud-based collaboration and e-mail services, with the intent both to minimize the time that colleges and universities spend retracing other institutions' steps and to help bring more standardization and efficiency to the process.
<http://net.educause.edu/elements/attachments/Members27Aug2010.pdf>
- Thomas J. Trappler, Director, UCLA Software Licensing, created "Cloud Computing Contracts," an EDUCAUSE wiki, as a companion to his EQ article "If It's in the Cloud, Get It on Paper: Cloud Computing Contract Issues." The examples of contract clauses posted on the wiki are meant to serve as a useful reference source.
<http://www.educause.edu/wiki/Cloud+Computing+Contracts>
- In the EDUCAUSE Live! Web Seminar "Professional Development and Staffing for the Cloud," Joanne Kossuth, Vice President for Operations and CIO at Franklin W. Olin College of Engineering, discussed questions such as, "How will the utilization of cloud services impact the skill set requirements and professional development paths for our staff?" and "What are the types and levels of information that IT professionals must understand and advance in the growing space of cloud computing?"
<http://net.educause.edu/live1023>
- About a year ago, Brown University deployed Google Apps to its 6,000 students and has now decided to extend the service to include faculty and staff as well. In the EDUCAUSE Spotlight on Cloud Computing Series web seminar "Google Apps at Brown," Michael Pickett, Vice President and CIO at Brown, explained how these decisions were made, the options considered, the difficulties surmounted, and the successes to date.
<http://net.educause.edu/live1019>
- The EDUCAUSE "7 Things You Should Know about Cloud Security" brief looks at cloud security and how, with data and services stored off-campus, both fundamental computer security program issues and new considerations must be addressed.
<http://www.educause.edu/Resources/7ThingsYouShouldKnowAboutCloud/212955>



Learning Environments

- In a recent video on the EDUCAUSE YouTube channel, EDUCAUSE took a brief look at the future of learning environment design and what campus learning environments might look like if we designed our spaces with today's learners in mind: flexible, collaborative, and focused on creation and sharing.
<http://www.youtube.com/educause#p/u/3/NtPVGn04sDk>
- The EDUCAUSE Learning Initiative (ELI) "7 Things You Should Know about Privacy in Web 2.0 Learning Environments" discusses how information and policy provided at the institutional level can help faculty members make choices about which tools to use and how to use them, and how students should be educated about the risks of providing identifying personal information on third-party sites that may be public.
<http://www.educause.edu/Resources/7ThingsYouShouldKnowAboutPriva/213085>



Top-10 IT Issues for 2010

The eleventh annual EDUCAUSE Current Issues Survey showed some very familiar themes among the top-10 IT issues of strategic importance to technology leaders in higher education, yet the underlying context of why these issues are on the list and the impacts they are having on IT leaders differ this year. In an EDUCAUSE Live! Web Seminar, Bret Ingerman, Chair of the 2010 EDUCAUSE Current Issues Committee and Vice President for Computing and Information Services at Vassar College, presented the findings from the 2010 survey, talked about the context for these issues, and discussed what they may mean for IT leaders.
<http://net.educause.edu/live1022>



EDUCAUSE Now Podcasts

- *EDUCAUSE Now*, Episode #30, August 12, 2010: "(1) So, You Want to Be a Leader? (2) Implementing the ITIL Framework"
<http://www.educause.edu/blog/gbayne/EDUCAUSENow301SoYouWanttoBeaLe/211500>
- *EDUCAUSE Now*, Episode #29, July 8, 2010: "(1) CIOs: Strategy vs. Reaction; (2) Instructional Technologist Roundtable"
<http://www.educause.edu/blog/gbayne/EDUCAUSENow291CIOsStrategyvsRe/207694>

