



Registrars and Admissions Officers Constituent Group Meeting Minutes

Session: Thursday, October 3, 12:45 – 2:05 p.m. (50 participants)

Facilitators: **Jeffrey von Munkwitz-Smith**, University Registrar
University of Connecticut
Harold Pace, University Registrar,
University of Notre Dame

More than fifty people attended the luncheon meeting of the Registrar and Admissions Officer Constituent Group. They represented at least thirty-three higher education institutions and five other organizations. There were participants from Canada, South Africa, and the United States. Most of the participants were from registrar's offices, with smaller numbers from admissions offices, and IT organizations that support student information systems.

The group had informal conversations during lunch and, afterwards, had a wide-ranging group discussion which included the following topics:

- support for student and faculty users of student information and course management systems
- re-setting passwords (how do we know who we are dealing with?)
- certification of training
- use of streaming video in faculty training
- electronic student portfolios
- data integrity
- decentralized data entry
- FERPA
- spam policies
- middleware and its implications for FERPA
- changing role of student services offices (systems help desk, support for instruction, software testers, etc.)
- topics/sessions of interest at EDUCAUSE 2002

Submitted by: Jeffrey von Munkwitz-Smith, Ph.D. (jvon@uconn.edu)
University Registrar
University of Connecticut
<http://www.registrar.uconn.edu>