

Meeting of the EDUCAUSE Project Management Constituent Group
EDUCAUSE 2000
October 12, 2000, 12:45 p.m.
Nashville

The first meeting of this new EDUCAUSE Constituent Group was unexpectedly popular. More than 60 people crowded into the room, and approximately 15 more turned away when they saw that there were no seats. Next year we will book a larger room.

Topics we discussed:

- Automatic software distribution methods and tools
- Decision making processes during system implementation, including overall process and structures, governance agreements, and project charters
- Promotion of "techies" to Project Managers, including mentoring, success, failures, philosophies of developing staff, certification
- Establishment of Project Management Office, how to get started, funding, mentoring, who makes good project managers, recharge services vs. funded services, types of projects, project specialization.
- The difference between programs and projects, maintenance vs one-time efforts, applying project management to programs
- Matrix management vs hierarchical management in project management, including success, failures, staffing agreements, models
- Discussion of whether staff should be required to take on the "big focus" versus specialization, including performance expectations, playing to strengths.

Topics we did not get to but were recorded:

- Role and models of quality assurance in projects
- Suggestions for promoting a project management culture.

Because people came in and out during the session, I encouraged them throughout to become active on the listserv, which to this point has seen virtually no activity.

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Leader

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