



Change Leadership Constituent Group Meeting Minutes

Session: Thursday, October 3, 12:45 – 2:05 p.m.

Facilitators: **Robert Renaud**, Director and Associate Dean Waidner-Spahr Library, Dickinson College
Dennis Trinkle, Executive Director, American Association for History and Computing Assistant Professor, and Associate Coordinator of Information Services and Technology, DePauw University

The Change Leadership Constituent Group provides an on-going forum for IT managers in higher education to discuss issues associated with organizational and technological change.

The following list represents topics identified by meeting attendees. The numbers in brackets denote the number of times a topic was mentioned in addition to the initial instance.

- Diversity
- We have to adapt to the faculty
- Need to change organization to match mission
- Support for staff/change management (3)
- Becoming customer focused
- Faculty development and engagement (5)
- Changes in senior management (4)
- Metrics and business cases
- Product and tech change (2)
- Organizational restructuring (4)
- Social and political change
- Managing expectations (1)
- Funding and budget pressures (4)
- ERP implementations and need to support legacy systems (3)
- Distance learning (1)
- Change even rest of institution is not Cultural change (1)
- Mission and priorities
- Changes in professional roles and status

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