



Community Colleges Constituent Group Meeting Minutes

Session: Thursday, October 3, 12:40 – 2:10 p.m. (35 participants)
Facilitator: **Gary Wenger**, Vice President, Information Technology,
College of DuPage

A group of 35 community college CIO's, faculty and a few vendors attended the Community College Constituent Group Roundtable on October 3, 2002. Gary E. Wenger, Vice President, Information Technology, College of DuPage chaired the session. Mr. Wenger lead a group discussion on several of the IT issues facing community colleges. The areas of discussion included student data storage, student e-mail accounts, funding strategies, EDUCAUSE, ERP Systems, vendor discussions, and wireless and classroom management. Following are the bullet points of the discussion:

1. Student data storage or page hosting
 - a. Outsourcing possibilities
 - b. Account creation in Active Directory maps student drives
 - c. Actual value vs. perceived value
 - d. USB Micro drives
 - e. Zip drive alternatives
2. Student e-mail accts
 - a. 50% of organizations in room provide e-mail accounts will continue
 - b. 20% of the organizations are looking at providing e-mail accounts
 - c. e-mail is the preferred student address for Marketing
 - d. Some colleges allow students to forward e-mail to other accounts
 - e. FERPA Issues if not College issued
 - f. Several Campus Pipeline and Campus Cruiser users present
3. Funding Strategies
 - a. How do you get more?
 - b. Revenue Bond Funding
 - c. Hybrid Courses – combination traditional/web-enhanced
 - i. Reduced seat time
 - ii. Increased enrollment based on space availability
 - iii. Faculty Buy-in
 - d. Money to purchase technology/no money for staffing support
 - e. A new report from EDUCAUSE on Funding Strategies will be coming soon
 - f. Centralized services provide economies of scale
4. EDUCAUSE Issues and CC support
 - a. Get more Community Colleges involved in EDUCAUSE
 - b. More CC Presentations
 - c. There were not issues with EDUCAUSE fees from community colleges
 - d. Program Content
 - e. Use the regional conferences
 - f. Timing issues with League of Innovation Conference
5. ERP Systems
 - a. Review criteria
 - i. Why Change?

- a) What is the logic behind changing/Compelling Reasons
 - b) Y2K was an issue
 - c) Integration and Interfaces
 - d) Hardware Failures (old Hardware)
 - e) User Driven in the Student Areas
 - f) One Stop/Portal type
 - g) Service to Students
 - h) GUI Front end
 - i) Technology Advances
 - j) Ease of getting to Data
 - k) 24x7 Access
 - l) Brings Cultural Change/Not a bad thing
 - m) Availability of staff with skills for a particular package
 - n) Integration partners Campus pipeline/E-campus
 - o) What is the impact on core business?
 - p) Alternatives
 - q) Data Mining
 - r) Webize
 - ii. Response time
 - iii. Selection process
 - iv. Change Management Culture
 - b. Group mix of ERP Systems
 - i. Home grown 30%
 - ii. Vendor products 15%
 - iii. Vendor less than 5yrs 15%
 - c. Why are they tailored for 4yr/Comm. Colleges
 - i. Need tailoring for CC's
6. Vendor discussions
- a. Datatel User's Group
 - b. Differing Opinions SCT/Peoplesoft
 - c. EDUCAUSE Initiatives
 - i. ECAR Reports/ERP Systems
 - d. Foundation of California Community Colleges Collaborative is planning on approaching vendors
7. Wireless and Classroom Management
- a. Wireless
 - i. IP addressing issues/running out
 - ii. 60% of constituents using wireless
 - iii. Portable labs
 - iv. Not necessarily more cost effective
 - v. Using for Ad-hoc registration Services
 - vi. Very small percentage using mobile labs
 - vii. Issues of Setup/takedown time
 - viii. Battery life on laptops
 - b. Classroom Management
 - i. Hardware vs. Software
 - ii. Network configuration issues
 - iii. Low tech solutions – Use paper sign on Monitor

Submitted by: Gary Wenger (wenger@cdnet.cod.edu)
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