

**Community College Constituent Group Meeting**  
**EDUCAUSE 2000**  
**10/12/2000**  
**12:45 - 2:15 PM**

Group leader: Joe Miragliotta, Manager Planning and Emerging Technology  
College of DuPage  
Attendees - 41

This group met during the Thursday lunch period. The "commute" from the lunch pick-up area to the meeting room led to several people coming in after the session had started. The group was rather quiet at first but several topics were laid out on the table, which led to good group interaction.

The session opened with a request for "success stories." One member described an IT re-org at their institution that resulted in better communication.

Topics/Issues discussed:

- **EDUCAUSE Resources**  
The Listserv for Community Colleges was discussed. The EDUCAUSE WebBoard was mentioned several times and its use was encouraged in order to foster communication amongst members.
- **Survey Data**  
The issue of survey data for Community Colleges and its use in determining IT costs was discussed. The idea of EDUCAUSE possibly providing a survey and data was discussed. The K.C. Green Computing Survey was brought up and the potential use for this will be investigated.
- **Staffing Issues**  
Staffing and retention of skilled IT employees was discussed. One member mentioned of having received four new positions for programmers and after one year of searching, they still remain open. The concept of peer consulting amongst staff in Maryland was discussed.
- **Software Licensing**  
The impact and use of the Microsoft campus and enterprise-type agreements was discussed. Several members from Ohio described their use of the Ohio system agreement along with utilizing the CCCF agreement.
- **Technology Refreshes**  
This topic stimulated the most interaction with discussion regarding length of refresh cycles, lease vs. purchase, along with disposal and trade-in opportunities. As the increased use of technology on CC campuses grows, this is an increasing area of concern.